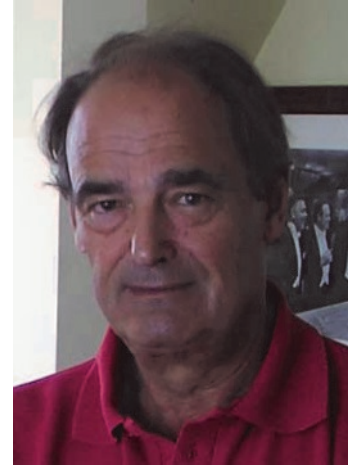




Our mission is to teach blind, deaf and disabled people how to use computers and the Internet to enhance their lives – by providing a CRB checked tutor to give them lessons on a one-to-one basis, in their own homes, on their own computers.

MESSAGE FROM THE CHAIRMAN

This has been a tough, but exhilarating year. We took on a very ambitious project with the Learning and Skills Council. We were the lead partner working together with the Royal London Society for the Blind (RLSB) and the Royal National Institute for the Deaf (RNID) and Dering Employment Services.



UCanDoIT Scotland has also had a challenging year. We were delighted to receive three years funding from the Big Lottery, but it is taking time and patience to establish UCanDoIT in Scotland and to maintain a flow of students. Sandy Kerr and his team are working hard to make up lost ground.

Our loyal staff have worked extremely well together. We were very sorry however to lose Chris Garbett, who was with us for six years as Fundraiser and Outreach Manager. We wish him every good fortune in his new employment in Oxford. Phil Griller, who is an experienced tutor as well as a previous marketing manager, has taken on the outreach activities for two days a week.

We are also delighted to welcome Debbie Brixey who will help us with publicity and advertising on a part-time basis. Jon Rodriguez joined the team as Head of Fundraising and Patricia Webb has continued to do excellent work in that department winning major support from the Westminster Foundation to open up activity in the North West.

It is always a very pleasant duty to thank the staff and the supporters of UCanDoIT, whose dedication, hard work and generosity make the continuation of the charity possible. Lisa, Nina, Hong Le and Maria in the Admin department have done a splendid job and spent many hours of their own time and at weekends to achieve the results we have.

Our tutors, as always, have performed way beyond the call of duty and I am always inspired by their commitment to the charity and their perseverance to do a good job. I would particularly like to thank Daniel Gilson, Mary Payne, Fitwi Kebede, Shahab Reza, Jim Benstead and Ndidi Ukachukwu for their work on the LSC Project. Also thanks go to Majid Khan for his work in Birmingham.

Our sincere thanks go to the institutions and trusts who have continued to show confidence in UCanDoIT through their generous donations. We would also like to thank our accountants, Davison & Shingleton, in particular to Emma and Charlotte, who have once again worked very hard to produce our accounts.

WE ARE DETERMINED TO ENSURE THAT ONE DAY, EVERY DISABLED PERSON WHO CAN BENEFIT FROM COMPUTER KNOWLEDGE AND OWNING A COMPUTER IN THEIR OWN HOME SHALL HAVE THAT KNOWLEDGE AND THAT COMPUTER.

Anthony Wigram

UCanDoIT TUTORS AROUND THE UK

The charity currently has over 70 tutors in England, Scotland and Wales.

ENGLAND

Mary Payne, 58, who has Macular Degeneration said of her work with the charity *"UCanDoIT has given me my life back, and my confidence. My involvement with UCanDoIT helped me to build my confidence back up."*

"My role takes me into the homes of people with both long term and newly acquired sight problems. I see all the processes I went through and still go through and like to think that talking about it amongst ourselves helps us all."



WALES



Trina Davison, 30, lives in Wales and has had Rheumatoid Arthritis since the age of 8.

"She says "Working for UCanDoIT means that I meet new learners, each facing their own challenges, which we overcome together."

"Working for the charity brings satisfaction on a daily basis by knowing that we can drastically change the lives of the people we teach through the use of IT."

SCOTLAND

Joyce Jordan, 55, says of her work with UCanDoIT Scotland. *"I was very interested in the service they offer to help combat the exclusion that people with disabilities have to cope with and immediately wanted to become involved."*

"Being able to teach learners in the use of assistive technology and software and seeing how it enables them to achieve their goals and independence provides me with the best job satisfaction I could ask for!"



TRANSITION TO WORK—ITQ AND JOBS

This is a joint project funded by the Learning and Skills Council. We are in partnership with the Royal London Society for the Blind and Dering Employment to provide computer and job training for Visually and Hearing Impaired people in London.



Ahsan Naseer, 26, is Deaf and worked with his tutor using BSL to become the first of our learners to pass the ITQ.

Ahsan said *"It is easier working one to one at home with a tutor who can sign than in a class. The course was very enjoyable and I am now thinking of studying ITQ Level 3 and BSL Level 3."*

He says he would like to use his new skills to get a job using IT and accounts.

Joanne Wacha, 24, says *"I've been a Spinal Cord Injury wheelchair user and visually impaired for nearly 11 years and I am now blind."*

The UCanDoIT courses have meant a huge amount to me. I applied for a place on the BBC "Inspired Mentoring" course and was accepted—meeting other disabled people who work in various parts of the BBC and hearing about their experiences.

The ITQ course means that I am now applying for jobs (I have never applied for anything before) and I can search for what is available and look for jobs that interest me instead of waiting for things to come to me."



Patricia Baird, 57, is originally from Perthshire in Scotland. She has Retinitis Pigmentosa a gradual progressive reduction in vision.

She says *"The ITQ course has enabled me to upgrade my computer skills in a variety of programmes and helped me to get my challenging role of part time PA to a Deputy Director/part time Divisional Administration support. It just shows that if you have the perseverance anything can be accomplished."*

WE HAVE TUTORS IN THE FOLLOWING AREAS

BIRMINGHAM - Moseley, Edgbaston and surrounding areas

BUCKINGHAMSHIRE - Milton Keynes

DEVON - Tiverton and surrounding areas

EAST SUSSEX - Brighton, Eastbourne and surrounding areas

ESSEX - Redbridge, Barking, Dagenham, Waltham Forest, Rochford and surrounding areas

GREATER LONDON - All Boroughs

HAMPSHIRE - Fleet, Whitechurch and surrounding areas

HERTFORDSHIRE - Barnet and surrounding areas

KENT - Bromley, Maidstone and surrounding areas

MERSEYSIDE - Southport and surrounding areas

MIDDLESEX - Enfield, Harrow, Hounslow, Hillingdon and surrounding areas

SCOTLAND - Edinburgh, Glasgow, Perth and surrounding areas

SURREY - Kingston-upon-Thames, Richmond, Weybridge, Croydon, and surrounding areas

WALES - Swansea, Neath, Port Talbot and surrounding areas

UCanDoIT EXPANDS INTO NORTH WEST ENGLAND

UCanDoIT have won funding to extend our home training services to disabled people in Liverpool, Manchester and surrounding areas. The funding from the Westminster Foundation will enable the charity to appoint a Local Outreach Officer/ Administrator to help us promote our service to disabled people and other organisations in the region.

UCanDoIT already has a presence in the area with our award winning trainer David Brown, the UK's British Computer Society Trainer of the Year 2009. We now are building upon our initial presence to provide home training for all disabled people in the area that need it.



UCanDoIT DELIVERS 35,000TH LESSON



Mary, 69, of Ealing had her first lesson and became the recipient of our 35,000th lesson.

Mary (pictured with tutor Ramesh) was diagnosed with Multiple Sclerosis 20 years ago. *"I have a new laptop computer presented by my husband. I want to be able to use my computer and the Internet on my own I can do my Internet shopping, banking and also spend few hours of my spare time on the computer to do my work. I have just started this course and it is very useful and interesting."*

UCanDoIT STAFF PUT THE "FUN" INTO FUN RUN



Team UCanDoIT took part in the Adidas Women's 5K Challenge on the 6 September 2009.

Deciding to put the "Fun" into the Fun Run the team all wore vivid orange wigs in keeping with the charity's logo. Guide Dog Cally sported an orange ribbon. The team raised over £2,500.

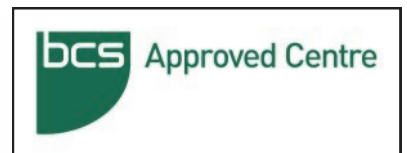
This was a huge event. It took the team half an hour to get to the starting line. A big thanks to all our sponsors.

CLARO DONATE SOFTWARE

Dave Stevens, Director of Claro Software - developers of Assistive Software said *"Claro Software are really keen to support the invaluable work of UCanDoIT in anyway that we can. By improving computer access, UCanDoIT have enabled thousands of disabled people to become more independent, less isolated, and lead fuller lives. We hope that by donating some of our products to UCanDoIT we will make the crucial work they are doing that bit easier."*

UCanDoIT RECOGNISED FOR ACCESSIBILITY EXPERTISE

UCanDoIT has been awarded the status of Accredited Centre of Excellence by the BCS, Chartered Institute for IT.



The recognition follows the work of the charity with blind/visually impaired and deaf/hearing impaired learners on the ITQ. UCanDoIT won a contract to teach 100 learners level 1 and level 2 ITQ over a two year period. Accessibility Centres of Excellence (ACE) are recognised by the Institute for their knowledge and expertise.

UCanDoIT ACHIEVE MATRIX STANDARD AGAIN

UCanDoIT are delighted to have once again been awarded the MATRIX standard by the independent quality assessment organisation whose job is to assess the efficiency and effectiveness of Third Sector charities.



The Matrix Assessor noted *"Some of the tutors, who have disabilities themselves, are former UCanDoIT students. Students interviewed enthusiastically described how they felt very well supported and how many had found that their courses had had life changing impacts on them."*

To many of the students interviewed access to email and the Internet had enabled them to connect on a regular basis with the outside world and feel less excluded from a modern lifestyle. Students proudly explained that they made many uses of their new found skills including emailing distant relatives, joining chat rooms, social networking, online shopping and banking and using dating websites."

ACCOUNTS EXTRACT
Statement of Financial Activities (Incorporating an Income and Expenditure Account) for the year ended April 5, 2010.

	Restricted 2010 £	Unrestricted 2010 £	Total 2010 £	Total 2009 £
Incoming Resources				
<i>Incoming resources from generated funds:</i>				
Voluntary income (donations, grants & legacies)	96,564	161,263	257,827	297,943
Donated services and facilities	-	13,333	13,333	13,333
Investment income (bank interest)	-	289	289	8,431
<i>Incoming resources from charitable activities:</i>				
Incoming resources from contractual arrangements	186,432	-	186,432	175,050
Student fees	-	23,361	23,361	22,874
Other income	-	420	420	315
Total incoming resources	282,996	198,666	481,662	517,946
Resources Expended				
Cost of charitable activities	272,652	207,683	480,335	500,733
Costs of generating voluntary income	-	43,179	43,179	36,118
Governance costs	-	5,859	5,859	5,560
Total resources expended	272,652	256,721	529,373	542,411
Net income/(expenditure) for the year	10,344	(58,055)	(47,711)	(24,465)
Transfer between funds	(3,873)	3,873	-	-
Net movement in funds	6,471	(54,182)	(47,711)	(24,465)
Funds as at April 6	82,929	82,537	165,466	189,931
Funds as at April 5	<u>89,400</u>	<u>28,355</u>	<u>117,755</u>	<u>165,466</u>

The Statement of Financial Activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

Balance Sheet
As at April 5, 2010

	£	2010 £	2009 £
Fixed assets:			
Tangible fixed assets		12,935	3,874
Current assets:			
Debtors	18,931		2,475
Cash at bank and in hand	200,601		276,325
		<u>219,532</u>	<u>278,800</u>
Creditors: amounts falling due within one year	(114,712)		(117,208)
Net current assets		104,820	161,592
Total assets less current liabilities		<u>117,755</u>	<u>165,466</u>
Funds:			
Restricted funds		89,400	82,929
Unrestricted funds		28,355	82,537
Total funds		<u>117,755</u>	<u>165,466</u>

Signed on behalf of the board by:

A F Wigram
Chairman

H Post
Treasurer

Trustees' remuneration

None of the trustees nor any of the persons connected with them received any remuneration or reimbursement of expenses as a result of them holding the office of trustee during the current or preceding year.

The financial information presented here does not comprise the statutory accounts of U Can Do I.T. (Internet Training) for the financial year ended April 5, 2010 but represents extracts from them. These extracts cannot be expected to provide as full an understanding of the results and state of affairs of the charitable company and of its policies and arrangements concerning trustees' remuneration as a reading of the full annual report and financial statements.

The statutory accounts have been delivered to the Registrar of Companies and the auditors have reported on them: their report was unqualified and did not contain an explanatory paragraph or emphasis of matter. The complete annual report including the auditors' report and the trustees' report can be obtained from Companies House. The accounts were approved on June 25, 2010 and have been submitted to the Charity Commission.

ADVISORS

Bankers

Coutts & Co
440 Strand
London WC2R 0QS

Auditors

Davison & Shingleton
Boundary House
91/93 Charterhouse
Street
London EC1M 6HR

Solicitors

Richard Freeman & Co
13 Radnor Walk
London SW3 4BP

FUNDRAISING FOR UCANDOIT

Our thanks to everyone who donated to the charity in the past year. There are many ways individuals or groups can help us to raise money:



SHOP ONLINE : Visit our web shop www.buy.at/ucdit to take advantage of the fantastic online bargains from any of the 150 merchants participating including Amazon, EBay, Marks and Spencer, Thornton's chocolates and National Express.

GIVE A DINNER PARTY : How about holding a dinner party and asking your guests to make a donation to UCanDoIT.



SPONSORED EVENTS: You could take part in a marathon or Fun Run. How about a raffle –donations made on our page at www.justgiving.com/ucandoit include Gift Aid. This gives the charity an extra 25% in tax on every eligible donation. Until 5 April 2011, the government will also give UK charities an extra 3%.

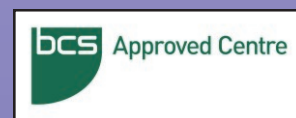
CORPORATE SPONSORSHIP

CHARITY OF THE YEAR – is your company thinking of focusing your fundraising efforts on just one charity this year? Do you want plenty of opportunities for your employees to get involved and for your support to have an immediate impact?

PAYROLL GIVING— Donations are deducted before tax and are a valuable, long term source of revenue for the charity.

CORPORATE DONATIONS — Whether it's a financial contribution, professional expertise or a gift in kind, your company could help UCanDoIT support more disabled people in your local area.

For further information and links please visit our re-launched website at www.ucandoit.org.uk



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